



GET INTO HOUSING PLACEMENT CONFIRMATION FORM

PLACEMENT DETAILS

Housing Association Name	United Welsh	
Department	Living Well	
Line Manager	Sian Evans	
Placement Title	Living Well Liaison Officer	
Placement Start month; March / April/ May/ June	Any placement start date	
Brief of intended Duties	This placement is for someone who is:	
	Job purpose:	
	Ensuring that grounds maintenance and response repairs are kept to schedule and delivered to a high standard for our tenants living in our Living Well Schemes	

- Deliver a person-centred service to residents, being the first point of contact for grounds maintenance and repairs enquiries
- Ensure that Schemes are well maintained; inspecting all sites on your patch at least once a month ensuring that the grounds maintenance schedule is being delivered on time and to a high standard
- Identifying and monitoring communal repairs, liasing with our grounds maintenance team to ensure that repairs are completed in a timely manner.
- Providing feedback to residents regarding grounds maintenance and communal repairs
- Identifying and escalating risk situations including safeguarding, fire safety, health and safety and insurance liability.

Prior knowledge is not essential.

Essential

Must have a driving licence and access to a car as travel between locations will be required.

Location: Cardiff and Caerphilly OR Monmouth and Blaenau Gwent

PLACEMENT REOUIREMENTS & ACCESS

Requirements (Please circle or delete as relevant)	Access & Permissions (Please circle or delete as relevant)
<u>Laptop</u>	Open Housing
Mobile Phone	Access to specific files / drives
Lone Working Device	Share Point
PPE	<mark>Teams</mark>

Other:	Other:
--------	--------

Manager's Name: Manager's Signature: