What value for money means for us



At United Welsh we are committed to releasing the potential of the people we work with, and the value of our investment in homes and communities.



about efficiency; it is also

about effectiveness.

thrive

We understand the need to use our capital, assets and resources effectively in a commercial manner where we let innovation shine and maximise the return on our investments.



We recognise that by valuing our people and investing in them, we will achieve excellent results.

Value through efficient working practices

As part of our Greater Data project, staff from the Neighbourhood and Thrive teams reviewed and updated how information is recorded on tenancy files so they are consistent and easier to access and read.



Community value

The Bespoke Repatriation Service in partnership with Aneurin Bevan University Health Board provides support for people within complex mental health secondary care services, during transition and when needing crisis support, and then in the community.

The service provides support to very vulnerable people as an alternative to them receiving support and care in a residential health setting.

This year the service provided estimated cost savings for the health board in total of £838.000. This includes indirect cost savings such as out of placement costs no longer expended because a bed has been freed up.











Reactive repair

costs per social

housing unit

£1,088

Rental void





and component

costs per social

Sector average

housing unit

£589







2021/22

£558